

LIMITED LIFETIME WARRANTY

ICON assures that the products you purchase will be free from defective material or workmanship for the product's life. This warranty is exclusive to the original purchaser under typical commercial usage.

12-YEAR WARRANTY *(from purchase date)*

Seating controls, pneumatic cylinders, laminate surfaces, non-moving metal parts.

5-YEAR WARRANTY *(from purchase date)*

Seating textiles, slides, hinges, locks.

Exclusions:

- Labor, freight, misuse, abuse, negligence, accidents, vandalism, rust, corrosion, natural events, and other uncontrollable factors.
- Cosmetic damage from normal use.
- Incidental or consequential damages.
- Injuries from product usage.
- Products not installed or maintained per instructions.

SEATING WARRANTY INFORMATION

Our Limited Lifetime Warranty, along with the 12-year and 5-year warranties, are applicable under conditions of typical commercial use. This is defined as usage during a 44-hour work week by persons weighing no more than 275 lbs. Please note that specific seating products may have different guidelines as detailed in their individual specifications.

GENERAL LIMITATIONS:

- Upholstery on chairs is warranted for 2 years from the date of purchase.
- Excludes modifications, attachments, products not installed or maintained as per instructions.
- Warranty is non-transferable and valid only in the USA and Canada.
- Applicable for standard installations in commercial offices and usage across all shifts.

IMPORTANT NOTES:

- This warranty replaces all other warranties, expressed or implied.
- ICON is not liable for indirect, incidental, or consequential damages.
- Warranty claims require written notice within the warranty period.
- ICON may repair or replace defective components after inspection.
- Warranty does not cover labor costs, shipment damages, improper installations, customer-made alterations, normal wear and tear, use of COM or third-party materials, or products modified or repaired by unauthorized personnel.
- Changes in product design due to technological advancements are acknowledged. Alternative products with similar utility and functionality may be provided.

PRICES AND FEATURES:

- Subject to change without notice.
- On-screen and printed colors may vary slightly from actual product colors and finishes.

CLAIMS AND CONTACT INFORMATION:

- Claims must be initiated by the original purchaser (as defined by the payment remitter to ICON).
- For product issues, contact ICON Office Environments customer service.